# **Hype Nation KPI & Performance Metrics**

These key performance indicators and metrics reflect the consistent results Hype Nation delivers at every event. From guest satisfaction to equipment reliability, our team is focused on excellence at every level.

### **Event Engagement Metrics**

- Average Dance Floor Occupancy: 80-95%

- Photo Booth Usage Rate: 75-90% of attendees

- Crowd Participation Score (measured by MC interaction): 9.2/10 average

- Guest Satisfaction Survey Score: 4.8/5 stars

## **Social Media Impact**

- Average Event Hashtag Reach: 2,500+ views

- Instagram Story Shares: 150-400 per event

- TikTok Content Created by Guests: 10-25 videos/event

- Event Reel Engagement Rate: 6.4%

#### Client ROI and Retention

- Client Rebooking Rate: 73%

- Average Referral Rate: 2.4 new clients per booking

- Event ROI via Ticket Sales (for public events): Up to 4x return

- Corporate Client Satisfaction: 96% 'Exceeded Expectations'

#### **Technical Performance Metrics**

- Sound System Uptime: 100%

- Lighting Accuracy and Sync Score: 99.7%

- Setup Completion Timeliness: 98% before event start

- Zero Equipment Malfunction Rate on Site: 97.5%